

NIGERIA DEPOSIT INSURANCE CORPORATION (NDIC) **INTEGRATED MANAGEMENT SYSTEMS POLICY STATEMENT**

The Nigeria Deposit Insurance Corporation (NDIC) prioritize the safety, wellbeing, and aims to continuously protect depositors through effective bank supervision, guaranteeing payments of insured funds and ensuring prompt resolution of failing and liquidation of failed insured institutions, during and following a disruption at any of our offices. We have established robust Management Systems to address Business Continuity Management (BCMS), Information Security Management System (ISMS), and Service Management System (SMS) to ensure resilience, information security, and exceptional service delivery.

The Board of Directors and Senior Management are fully committed to the three management systems and their continual improvement, which are embedded throughout the Corporation.

BCMS (Business Continuity Management System): NDIC is committed to ensuring the resilience of our operations in the face of disruptions. We adhere to ISO 22301:2019 standards, implementing robust continuity plans, conducting regular risk assessments, and prioritizing the safety of our staff, assets, and stakeholders. Continuous improvement and proactive measures are integral to our business continuity strategy.

ISMS (Information Security Management System): NDIC is committed to maintaining the confidentiality, integrity, and availability of our information assets. We adhere to ISO 27001:2022 standards, implementing comprehensive security controls, conducting regular risk assessments, and promoting a culture of security awareness among our staff. Continual improvement and compliance with legal

and regulatory requirements are fundamental to our information security practices.

SMS (Service Management System): NDIC is committed to delivering high-quality IT services that meet the needs and expectations of our customers. We adhere to ISO 20000:2018 standards, focusing on continual improvement, service excellence, and customer satisfaction. Our processes are designed to be efficient, transparent, and aligned with business objectives. We prioritize the continual enhancement of our IT services through regular review, measurement, and adaptation.

SIGNED

BY MANAGEMENT